**IT Support I 15-048**

**Job Description:**
This is a new position and great opportunity for someone desiring to enter the Cyber Security/Information Assurance field! This position will provide helpdesk support for AUSGAR Technologies, Inc. The position will include:

- Installing, configuring and testing workstations.
- Creating user accounts and providing basic helpdesk support.
- Assisting with the on-boarding of new employees, such as configuring computers, setting up applications, wireless communications, printers, and PKI logins, etc.
- Will provide helpdesk support to four (4) remote office locations.
- Under direct supervision will apply cyber security policy and develop technical procedures.

**Total Years of Related Experience for Position:** 1-2 Years

**Job Requirements:**

- Must be a self-starter with ability to work individually as well as on a team.
- Prior experience supporting field employees is a plus.
- Strong written and verbal communication skills.
- Strong knowledge with Windows products and experience installing Windows 7 workstations.
- Experience with Active Directory a plus.
- Good Networking knowledge.
- Desired Education: Pursing a BS degree or currently enrolled in BS program in IT related field preferred.
- CompTIA A+, Network+ or a Windows Certificate required.
- Security+ preferred. Will require Security+ within a year.

To apply, please go to the ‘Careers’ page on the AUSGAR website ([www.ausgar.com](http://www.ausgar.com)) and click on the ‘IT Support I 15-048’ job listing. Follow the instructions to submit your application.

For inquiries, please contact Paul Corona at paul.a.corona@ausgar.com

AUSGAR Technologies, Inc., is a rapidly growing Service-Disabled Veteran-Owned Small Business (SDVOSB) Department of Defense, government contractor with core competencies in Information Assurance, Cyber Security and Systems Engineering. With offices on both the east and west coasts, an inviting culture, and above-standard benefits, opportunity abounds for the right individual!

AUSGAR Technologies, Inc. is an equal employment opportunity and affirmative action employer. AUSGAR Technologies, Inc. is committed to engaging in affirmative action to increase employment opportunities for females, minorities, protected veterans, and individuals with disabilities. We are an EOE - Minority/Female/Disability/Vets